



Patent Pending

comfort in a zip™

TERMS & CONDITIONS FOR RETAIL PURCHASES

07/2007

1. RxPJs guarantees all products are free of manufacturer's defect and meet specifications as indicated on rxpjs.com within reasonable tolerance.
2. Please inspect all goods upon arrival. Damage claims and defective goods returns must be filed within 5 days of receipt of goods.
3. All items being returned must be in good condition and unused.
4. No returns will be accepted without Return Merchandise Authorization Number (RMA).
5. Cash refunds and credit card credits will be given if item is returned within 30 days of purchase and is accompanied by a sales receipt showing price paid.
6. Items that are returned after the 30-day period or gifts returned without a gift receipt may be exchanged for a merchandise credit that is valid for up to 1 year.
7. Special orders are not returnable.
8. No cancellations on special orders.

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